

SAICB – YEAR IN REVIEW

SPEAKERS NOTES – SERVAAS DU PLESSIS

Ladies and gentleman

It is once again an honour for me to speak to you about a dream which was turned into a very successful reality. Just over a year ago the South African Insurance Crime bureau was officially launched with some scepticism, yet an expectation that this initiative may just work.

We anticipated challenges and some teething problems, but our challenges and setbacks was way bigger than what we expected. The true potential and ability of an institution is however revealed in difficult times. We had to go back to the drawing board, revisit our initial strategy and we had to amend our original business plan with the lessons learnt.

Through sheer determination of the SAICB staff, the support from management and the member companies, we can report today that the SAICB is established, functional and producing results.

Although we still have a very long road ahead, the SAICB has made massive strides in indentifying fraudulent activities from opportunist, syndicates and service providers servicing clients in the short term industry.

On behalf of the SAICB Board, I would like you to join us with a round of applause in a gesture of appreciation to Hugo, Melanie and the rest of the SAICB team on a job well done!

Thank you