THE INSURANCE CRIME BUREAU

2020 EXECUTIVE BREAKFAST...

Making A Difference!

Communities are formed around common causes - the word is derived from the Latin "Communitas" - this also refers to large group affiliations, at either National or International level, and may also include virtual communities.

OUR VISION & MISSION

VISION:

The Insurance Crime Bureau was established in 2008, to be the intelligence hub, and leading authority on organised crime, operating within the Insurance Industry.

MISSION:

The Insurance Crime Bureau aims to achieve its vision through the consolidation of multiple data sources, the deployment of relevant and specialised skills along with unique technology, all to promote collaboration and provide intelligence to detect and prevent insurance related fraud and crime...with the end goal of obtaining convictions and recoveries.











OUR 2015 MEMBERSHIP



Hollard.





16 Members

momentum















our



momentum

our **MEMBERSHIP**

34 Insurance Members

7 Associate Members



THE POWER TO KNOW

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OAKHURST



OLD**MUTUAL**

SATaxi

driving our nation forward

Rethink Insurance



INVOLVED STAKEHOLDERS

- ✓ Tracking companies.
- ✓ Micro dotting companies.
- ✓ Vehicle rental companies.
- ✓ IAATI
- National Association of Automobile Manufacturers Association
- ✓ South African Banking Risk Industry Council
- ✓ Financial Sector Conduct Authority
- ✓ Financial Intelligence Centre
- ✓ Credit Bureaus
- ✓ Salvage dealers
- ✓ Zonke Unicode and many others



- Business Against Crime South Africa (BACSA)
- ✓ South African Insurance Association (SAIA)
- ✓ South African Fraud Prevention Services (SAFPS)
- ✓ South African Police Services
- ✓ Cross Border Police Forces
- ✓ Directorate of Priority Crime Investigation
- National Prosecuting Authorities & Asset
 Forfeiture Unit
- ✓ Gauteng Department of Roads and Transport
- ✓ Road Accident Fund
- ✓ South African Revenue Services
- ✓ National Department of Health



GROWTH INDICATORS:

RETURN ON INVESTMENT (ROI)

SHORT-TERM	1004%	455%	
LIFE	677%	929%	

REVENUE

INCREASED BY 107 %

STAFF

INCREASED BY 109 %

- LPR
- Clones identified and recovered.
- Industry Fraud Line Cases
- General Enquiries
- Pounds
- Investigations



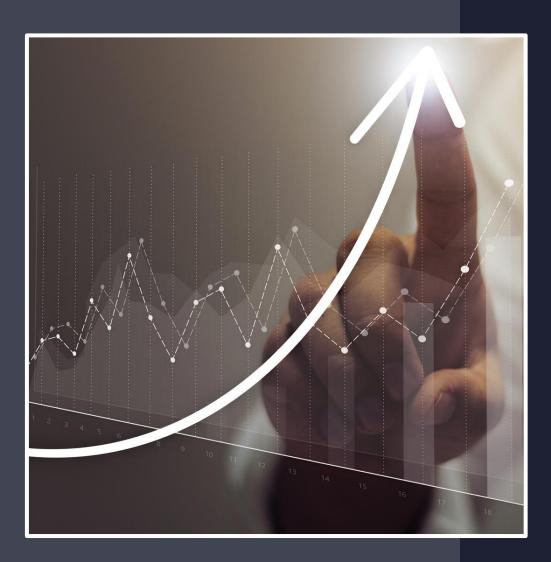
Activities Measured:

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	EVIDENCE Dency Police DEPT. Dilected By Item # 13/2 Case # Date 2011.12.3 Description	E	
	Remarks NO.		

INVESTIGATION TYPES:

- Serial / Habitual Claimants...
- Incident staging...
- Hijacking & Theft...
- Identity Theft \ Impersonation...
- Fast Track Claims...
- Walking Dead...
- Murder for Money...
- Broker Fraud with FSCA...
- SASSA & RAF Fraud...
- Corruption involving Staff, Service Providers, Clients,

Brokers and Assessors...



ROE Activities:

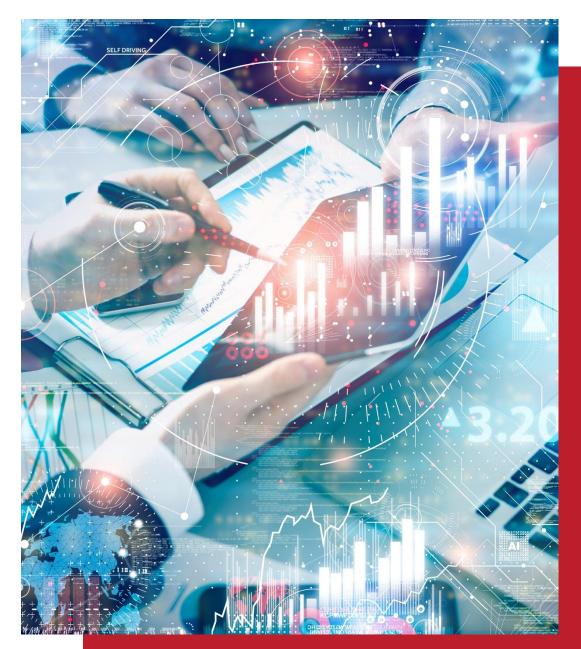
- Investigations with no direct ROI with long lead times...
- Arrests & Convictions cleaning the Industry...
- Activities around VAF, Finance Houses & Non Members...
- Introductions to Technology and Solutions...
- Relations with Legislators, Law Enforcement, RTMC, NPA...
- Industry Projects such as IDS, BACSA, Codes...
- **Communication, Networking & Training...**

2020 STRATEGIC FOCUS



STRATEGIC PRIORITIES:

- **1.** Organisation Structure.
- 2. LPR 4 SA.
- 3. Further explore Life; VAF & Financial Sector.
- 4. ROI & ROE.
- 5. Industry Databases such as VSD & IDS.
- 6. Development of a Data Strategy.
- 7. Tech Refresh SAS / Memex Review
- 8. Develop Cyber-Crime Capacity
- 9. Increase presence within RSA & ROA
- 10. Developing International Networks IASIU \ GFCPN



2020 CAPACITY CREATION STRATEGY



STAFF DEVELOPMENT:

Learnerships

Bursaries

Skills Training

Career planning & Mentor \ Mentee

Programs

Employee Welfare Interventions

Transformation

TWO CASE STUDIES:





The Hit Man Tea Club



The Insurance INDUSTRY...

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Making A Difference!

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THANK YOU

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